

Akuvox's Cloud-based SmartPlus Helped to Promote the Luxury Image of Camp Biscayne Community

Image courtesy of Camp Biscayne

Type of Site:
Residential community

Project Location:
Florida, USA

Project Size:
22 villas

Solution Highlight:
**Remote management
of property access**

The Situation

Camp Biscayne is a prestigious, gated community nestled into the heart of Coconut Grove, Miami's most-sought-after bayfront neighborhood. As one of the most exclusive neighborhoods in Miami, Camp Biscayne offers luxury homes including an array of private in-home amenities as well as luxe exterior amenities.

The property manager was looking for an intercom solution that can further level up the luxury style of this high-end community. Meanwhile, he expected a secure and convenient access control system to offer a better living experience for the residents of Camp Biscayne. And he hoped the efficiency of access management and system maintenance can be improved.

The Solution

Akuvox rose well to the challenges of Camp Biscayne with SmartPlus, the cloud-based intercom service. This solution consisted of Akuvox X916 and X912 door phones for access control, the Akuvox SmartPlus app for individual use, and a web portal for remote access management and system maintenance.



Improve Building Curb Appeal

Akuvox X916, featuring a large 13" touch screen, was installed at the main gate of Camp Biscayne and **added to the elegance and nobility of the community** with its luxury design. And the compact **X912** was mounted at the entrance of each villa, greatly blending into the picturesque environment of Coconut Grove. The combined adoption of X916 and X912 successfully boosted the aesthetics of this community.

Offer A Seamless Entry Experience

Both rated IP65, X916 and X912 are perfect for outdoor use. The **IK10-rated X912** further relieved the property manager and residents' worry about device protection against vicious damage.

Akuvox SmartPlus service also offered residents and visitors a seamless entry experience. It saved the bother of carrying access cards for residents by allowing them to unlock the door with their smartphones. For visitors such as delivery drivers, they can have quick and convenient entry into the community via the temporary QR code generated by residents.



The Solution



Enable Easy Property Management

The cloud service provided by Akuvox also made **property access management** of such a community easy. From a web portal, the property manager now can **remotely check the device status**, add or delete access permissions of tenants when they move in or out, and review the entry records of any building without the need to be on site.



The Results

The secure, convenient, and effective Akuvox SmartPlus intercom solution greatly fulfilled Camp Biscayne's requirements. Residents were highly satisfied with the improved living experience. They liked the improved community image brought by the luxury X916 and X912, the greater convenience enabled by seamless entry experiences, and the higher security of the community and building entry. And the property manager was very happy to deploy the web portal for remote access system operation and maintenance in his office. The cloud-based SmartPlus contributed to enhancing the competitiveness of this community in the crowded housing marketplace.



Steve Norman – resident

"The UI design looks well and the icon is explicit on the SmartPlus App. I love the simplicity! Most importantly, the functions are very easy to use! Just as expected, the video quality is great and all security features work well."



Taylor Sinclair – resident

"No one can deny that it is the perfect solution for multi-family buildings. I didn't expect so many interesting situations to explore before. Highly recommended!"

Interested in Akuvox SmartPlus?

[Request a Free Live Demo](#)



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