

Cloud Intercom Made It Easy for Rivington Properties to Manage Multi-site Property Access in New York

Type of Site:
Apartment building

Project Location:
New York, USA

Solution Highlight:
**Remote management of
multi-site property access**

The Situation

As a real estate company specializing in property management, Rivington Properties is constantly identifying operating efficiencies and improving tenant relations during property operations in order to maximize value for their clients.

The company maintains intercom systems for four apartment buildings in Manhattan, New York. Facing the difficulty of maintaining property in disparate locations and the frequent moving in and moving out of tenants, Rivington Properties challenged Akuvox's local partner to provide a modern property access solution. They expect a system that is easy-to-manage, requires lower costs than a traditional intercom system and offers a better building living experience.

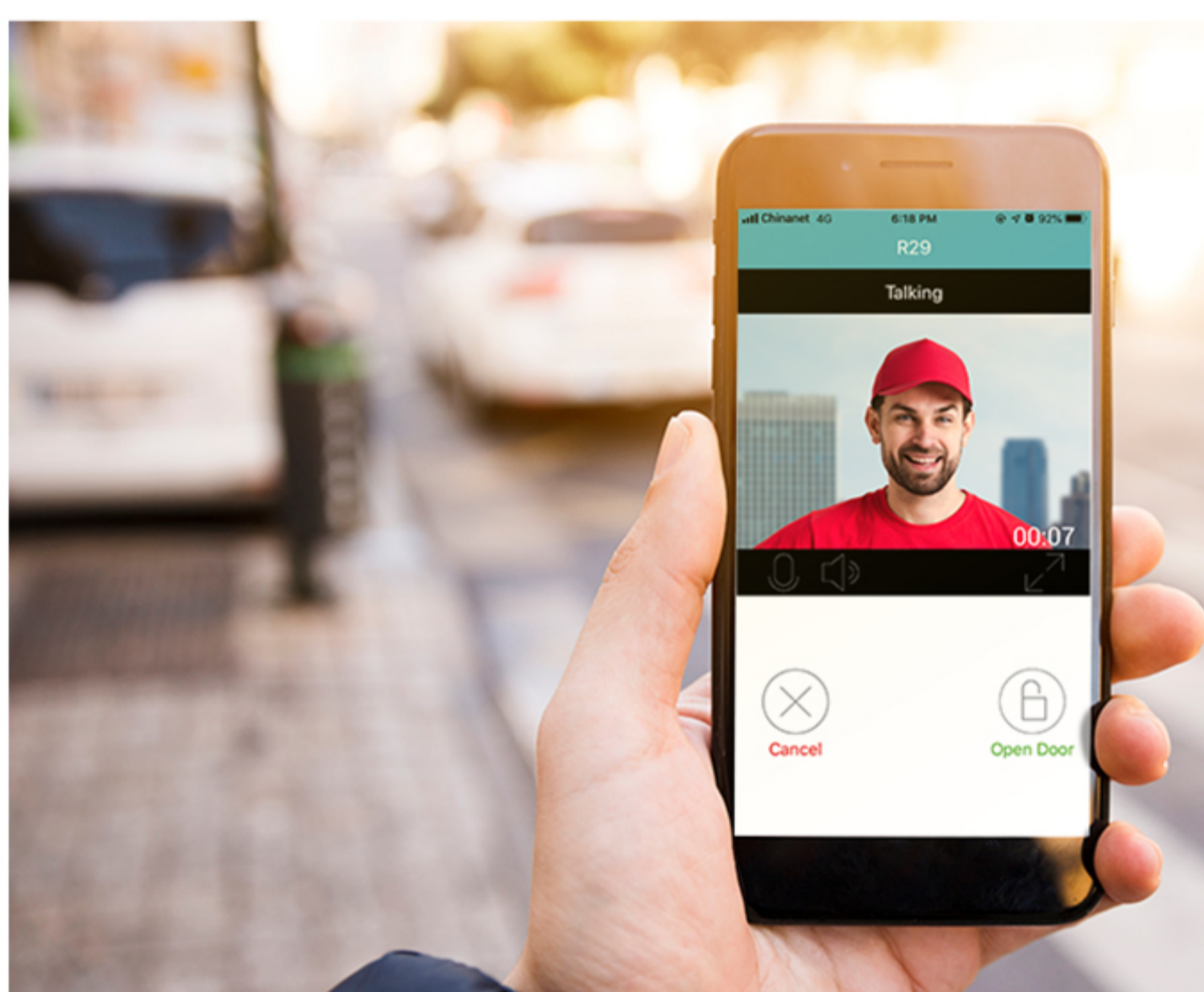
The Solution

Rivington Properties explored Akuvox SmartPlus, Akuvox's smartphone-enabled intercom service, and found the answer to all their concerns. The installation of Akuvox SmartPlus took place smoothly. Thanks to PoE support of the system, the additional wiring that comes along with a traditional intercom was eliminated. It only required one cable to install Akuvox's R29 7" Android doorphone at the main gate of each building, and 72 units of Akuvox C313 indoor monitors inside every apartment.



Property access management across multiple sites was made easy. From Akuvox's all-in-one web portal, Rivington Properties created a community account and put all four buildings under it. All maintenance tasks, such as door release audits, software upgrade and checking intercom units' working status, were remotely carried out through the portal.

The residents' information can be timely updated in the portal as well. For example, when a resident moves out, the property manager just needs to delete the resident's profile, then all access permissions related to this particular resident are revoked immediately. Rivington Properties no longer has to worry about the hassle and the security risk of unreturned access cards.



Breaking the limitations of a traditional intercom system, the Akuvox SmartPlus App offered residents rich intercom features on the go. Residents can now use their smartphones to receive visitor calls, open doors, create virtual keys and check door release logs, no matter where they are in the world as long as internet access is available.

The Results

Akuvox SmartPlus greatly satisfies Rivington Properties. Less building wiring means lower installation costs over a traditional intercom system. Remote and centralized management of multi-site property access helps the company achieve the goal of enhancing management efficiency. And smartphone-enabled intercom not only improves tenant satisfaction, but also somehow differentiates their property as tech-forward buildings in a crowded marketplace.

Interested in Akuvox SmartPlus?

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